

# Verosol

From Reactive to Proactive | Introducing Day 2 PPM Agreements



From the Desk of Neil Krotzsch | Head of Automation & Day 2 Services

## **Planned. Preventive. Powerful.**

Verosol's Day 2 Planned & Preventive Maintenance (PPM) Agreements are here to future-proof your blinds — and your peace of mind.

Dear Subscriber and Day 2 Ambassador,

Time may be intangible, but its effects are everywhere - in our routines, our calendars, and our buildings. Another month has passed, and we hope you've had a chance to absorb the foundation of Day 2 Services: the **Baseline Audit**.

This month, we build on that foundation with the next chapter in the Day 2 journey - **Planned & Preventive Maintenance (PPM) Agreements**.

### **The Essentials**

**Planned** – Systematic scheduling aligned with manufacturer recommendations

**Preventive** – Proactive actions designed to avoid operational downtime

**Maintenance** – Precision adjustments, repairs, or replacements to restore performance

Most facilities already have PPM contracts for HVAC and BMS systems - because when those fail, it's either too hot, too cold... or too bright, too dark.

### **But what about your blinds?**

Do you know who made them, what fabric they use, or how they're controlled? Maybe not - but you do know the pressure from tenants when they stop working.

That's where our **Baseline Audit** comes in - diagnosing issues and setting the stage for action. Once your system is restored to standard, a PPM Agreement keeps it that way - ensuring reliability and preventing future disruptions.

### **Why It Matters**

- Tailored to each building's layout, usage, and operational needs
- Provides a structured, proactive approach to blind system care
- Reduces tenant complaints and energy waste
- Extends asset life and supports sustainability through Verosol's **Take-Back Program**
- Enables future upgrades under OPEX - avoiding large capital outlays

### **How It Works**

#### **1. Customised Scope & Scheduling**

We start by assessing the key variables - number of floors, floorplate configuration, and desired inspection cycle. These determine the optimal frequency and service duration, expressed as a fixed number of man-hours per week, fortnight, or month.

#### **2. Systematic Execution**

Our technicians follow a repeatable protocol to inspect, adjust, and maintain every blind within scope - checking alignment, tension, motor responsiveness, control logic, and fabric integrity.

#### **3. Quality Assurance & Documentation**

Each visit is governed by a strict quality framework. Findings are documented in a consistent format, enabling Facilities Managers to track progress and verify system health over time.

#### 4. **Transparent Reporting**

Regular reports deliver insights into system status, failure rates, and completed maintenance - giving you the data to make informed, compliant decisions.

#### 5. **Sustainable Outcomes**

All removed components are collected through Verosol's **Take-Back Program** and responsibly recycled, ensuring zero landfill impact.

Our PPM Agreements also support future upgrades and repairs with minimal tenant disruption.

### **Looking Ahead**

As digital motors and smart wiring become standard in modern buildings, **PPM evolves into Predictive Maintenance** - driven by data, diagnostics, and automation.

Stay tuned for upcoming editions as we explore:

- **eSMART Wiring Systems**
- **Digital Motors & Control Integration**
- **Sustainable Building Upgrades**

Until then — stay tuned.

Warm regards,

**Neil Krotzsch**

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**Ready to transform your building's performance with Day 2 PPM Agreements?**

Download the Day 2 Whitepaper

Day 2 Whitepaper

Contact Verosol for a Tailored Proposal

Contact Us

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Verosol Day 2 Services | NOVEMBER EDITION | 05 November 2025